

## What To Do After The CRASH

**Turn off the engine**, leave your car where it is, if it's safe to do so . Otherwise, drive to the side of the road or a well-lit parking lot.

### Keep Calm!!!

If you think you are injured, stay in your car, relax, ask someone to help.

Never walk directly between two cars- if one is hit again you could be trapped between them.

Provide medical help to others **ONLY** if you are trained to do so.

### Call the police, dialing 911 or 0

Do not say the accident was your fault, even if you believe it was. Time for sorting that out will come later.

**Be tactful and courteous**, after all, it was an accident, not something done on purpose.

**Take photos** of accident and location of vehicles

**Exchange information**; Names, addresses, Witnesses names and phone numbers, insurance info, license plate numbers.

### Call:

**Eugene** 1060 West 1st Avenue | 541.485.3368  
**Springfield** 2380 Main Street | 541.744.6292

*Old Dominion*  
Quality Collision Repair You Can Trust

## Ten Things To Know *Before* Having Your Car Repaired

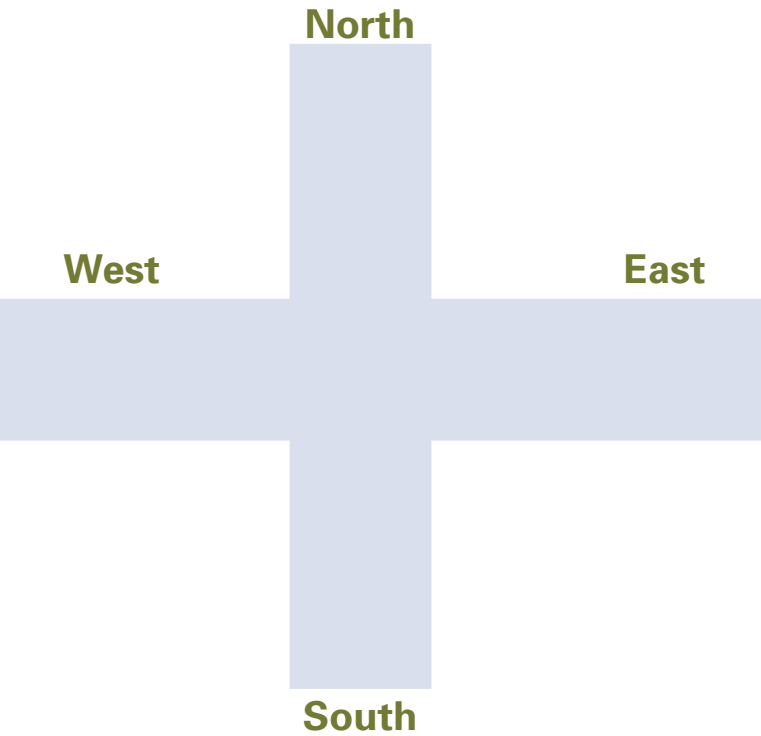


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**Approved  
Auto Repair**

## NOTES

Use this area to take notes of the accident scene and to make a diagram drawing of the streets, crossroad, landmarks, etc. to help describe details of accident:



### Other Driver Information

Name: \_\_\_\_\_  
Ins. Co. \_\_\_\_\_  
Policy #: \_\_\_\_\_  
Year/Make /Model: \_\_\_\_\_  
Drivers license: \_\_\_\_\_  
Date and time of accident: \_\_\_\_\_  
\_\_\_\_\_

### Witnesses

Name: \_\_\_\_\_  
Phone# \_\_\_\_\_  
Address: \_\_\_\_\_

Name: \_\_\_\_\_  
Phone# \_\_\_\_\_  
Address: \_\_\_\_\_

1. Your car is the second largest investment you're likely to make. Preserve its value and your safety by having it repaired professionally.
2. Never drive a car that could be unsafe because of damages.
3. Some insurance companies may want you to visit their drive-in claims center before having your car repaired. You can do this, or you may leave your car at our facility and ask that the insurance company inspect the car here.
4. Oregon law does not require you to obtain more than one estimate or appraisal.
5. You have the right to go to the repair shop of your choice. Your insurance company cannot require you to go to a particular shop.
6. Differences in repair estimates are common. A lower estimate may not include all necessary work. If you're not sure why one estimate is different from another you've received, please ask us!
7. Choose a shop that has uni-body repair equipment and certified technicians. (ICAR or ASE, for example)
8. Ask if the shop will be using genuine manufacturer (OEM) replacement parts.
9. Ask if the shop offers a lifetime warranty on repairs.
10. Let us help you!!!!

